



2,325

SUSTAINABILITY PROJECTS

2,410 projects in 2021

-3.5%

Over **6.3 mil**

BENEFICIARIES

Over 7.5 mil beneficiaries in 2021

-16%

1,527

APPLICATIONS OF THE CSV MODEL⁽¹⁾

1,478 applications in 2021

+3.3%

1,215

PARTNERSHIP

581 in 2021

+109.1%

Managing community relations and other stakeholders is an enabling factor for all sustainability activities, which rely on specific operational levers:

- **Sustainability by design:** in order to integrate a long-term sustainability approach into the business, it is necessary, as far as possible, to anticipate and address all sustainability issues at the design stage of Company activities;
- **Ad hoc interventions:** activities that occur after the start of the business project, in response to events or needs that arise during the construction of the assets, the performance of daily activities, the operation of plants or the interaction with stakeholders;
- **Crisis management:** sustainability interventions may need to be implemented in relation to sudden and unforeseen occurrences and serious damage such as critical events relating to Group assets, projects or products and resulting from natural disasters or social/community unrest. These situations will be handled with dedicated and targeted initiatives.

In 2022 our contribution to the social and economic development and growth of the territories resulted in more than **2,300 sustainability projects** in the various countries where we are present, involving more than **6.3 million beneficiaries⁽²⁾** in line with the sustainable development goals (SDGs).

These projects range from infrastructure development to education and vocational training programs, projects to support cultural and economic activities, promotion of access to energy, **rural and suburban electrification**, and **promotion of social inclusion for the most vulnerable groups of the population** (physically, socially and economically).

Among the initiatives to support socio-economic development are:

- the promotion of **inclusive business models**, such as the development of e-commerce platforms to foster access to credit and the development of the local economy, to support the less privileged segments of the population;
- combating **energy poverty through energy awareness initiatives**;
- **digitalization** to support connectivity in rural areas and computer literacy;
- projects aimed at fostering the **participation of women in STEM subjects**, for the development of local economies.

In realizing our commitment to communities, we are not alone: we have more than **1,200 active partnerships** internationally with non-profit organizations, social enterprises, start-ups and institutions rooted in the local areas with valuable local expertise, because we believe in the value of a **multi-stakeholder approach**.

(1) An application is interpreted as the use of at least one CSV instrument in relation to an asset, in any phase of the chain of value and in any Business Line. The CSV applications in the BD phase include applications regarding BD opportunities (also at the beginning phases) and business projects output from the pipeline. They can also relate to assets in O&M in the case of modernizing projects or decommissioning activities. The CSV applications in the E&C phase can refer to assets passed to the O&M phase at the end of the year. The number of CSV applications in Infrastructure & Networks (I&N) may refer to the concession area, but also areas identified by municipalities and substations. The value includes companies consolidated using the equity method and companies for which the Build, Sell and Operate (BSO) mechanism has been applied.

(2) Beneficiaries are the people in whose favor the project was carried out. Enel considers only the beneficiaries for the current year. The number of beneficiaries considers the activities and projects carried out in all the areas in which the Group operates. Solely within the NFS perimeter (excluding companies consolidated using the equity method, foundations, Group non-profit organizations and companies to which the Build, Sell and Operate, or BSO mechanism has been applied), the number of beneficiaries in 2022 is 0.6 million for SDG 4, 2.3 million for SDG 7 and 1.2 million for SDG 8.